

Installing Cisco Jabber on Your iOS Device

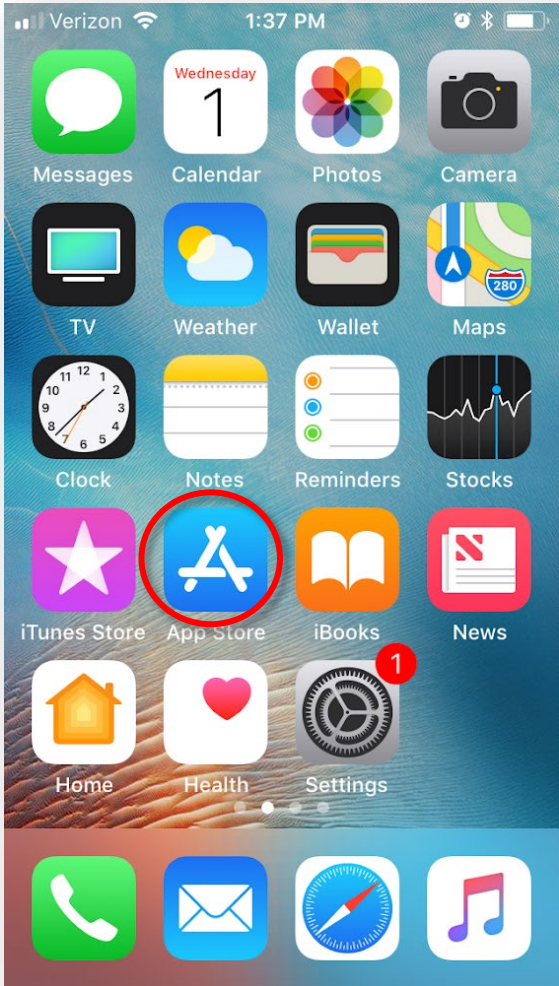
In this tutorial, we will walk through installing Cisco Jabber on your iOS mobile device.

[What's covered in this tutorial](#) (click on the title to jump to the section)

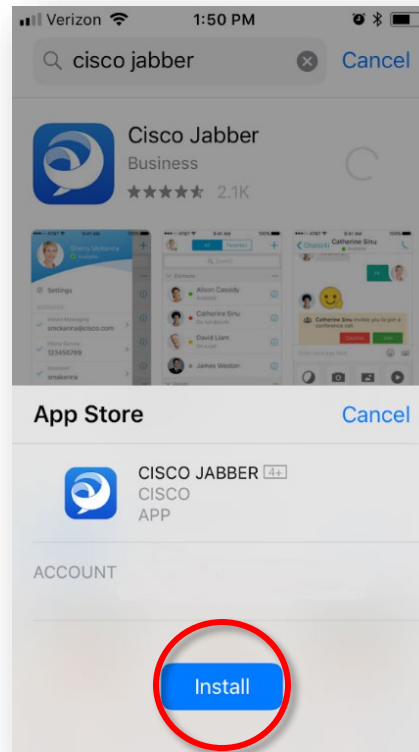
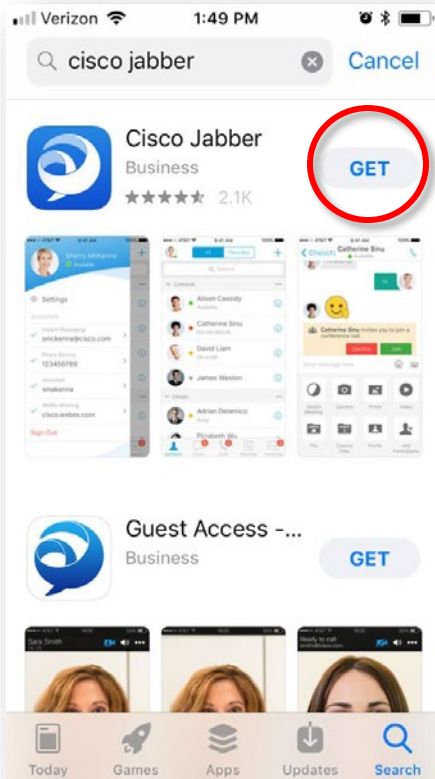
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Installing Jabber

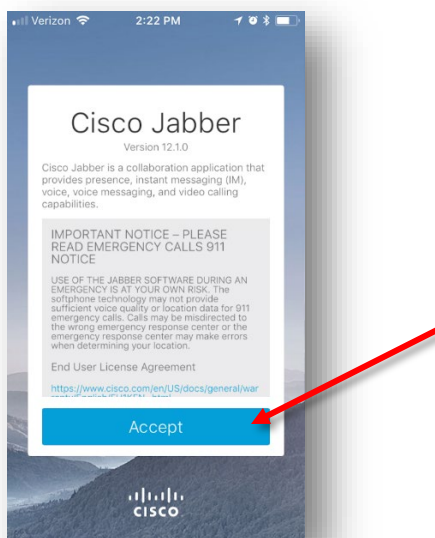
1. First, open the **App Store** on your device.



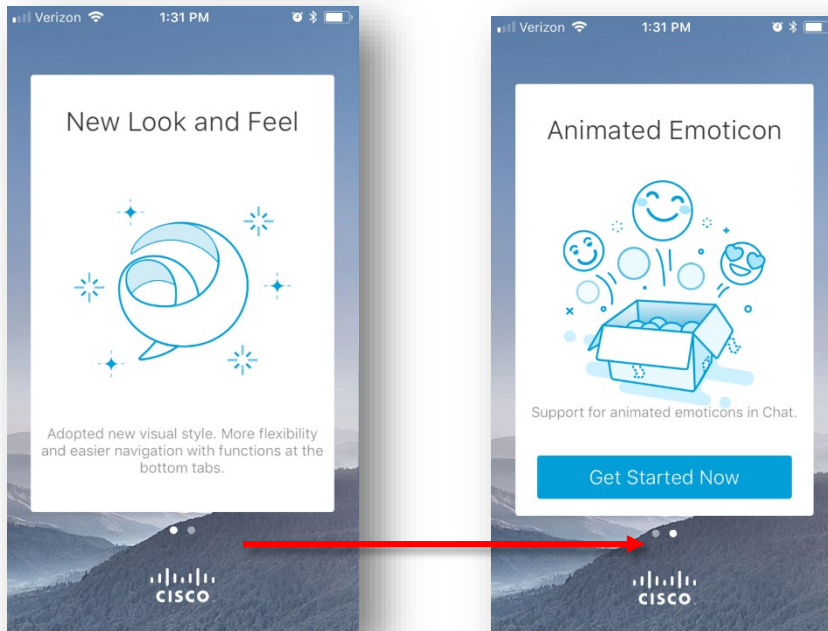
2. Search for “Cisco Jabber” and click “Get.”
3. Then tap “Install.”



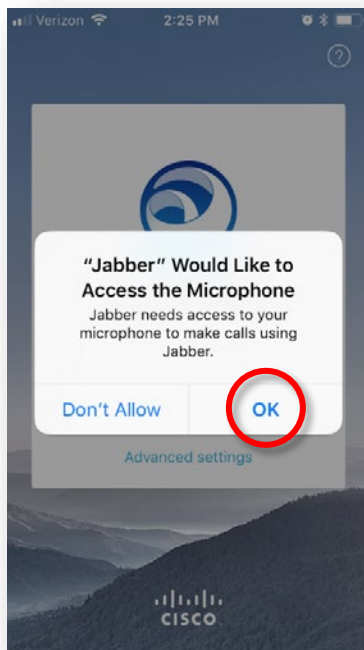
4. Open Jabber from your home screen. Allow for notifications, if you would like to receive them, and tap “Accept.”



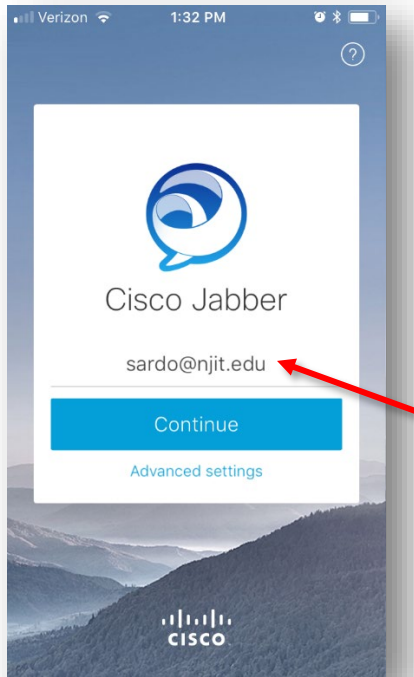
5. You may be prompted to read about the **New Look and Feel**. Swipe right on your device and tap **“Get Started Now.”**



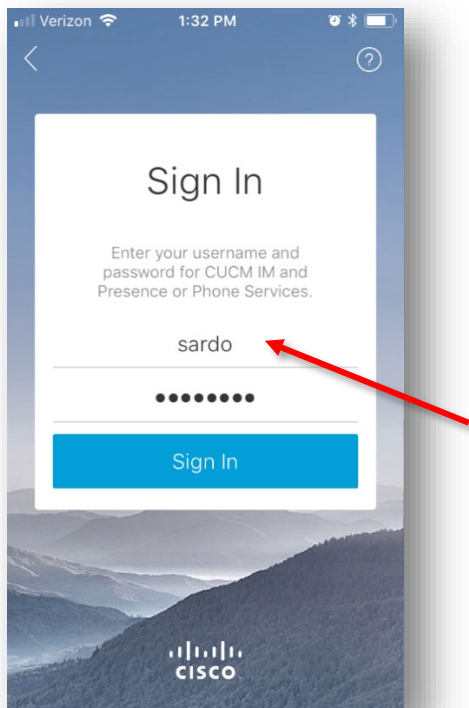
If you plan on making calls with Jabber, you will want to allow the app access to your microphone.



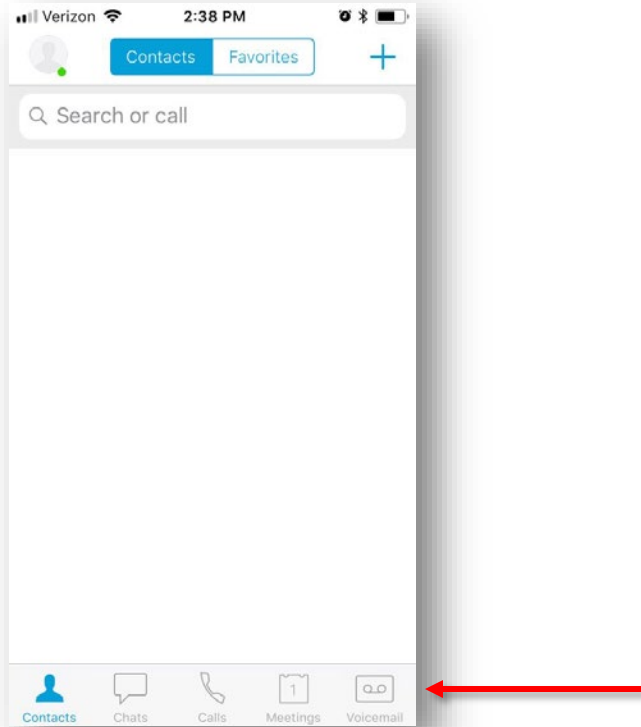
6. When you are prompted to enter your username, use your NJIT email address and tap **“Continue.”**



7. Then, enter your UCID and password and tap **“Sign In.”**



8. You will see the familiar Jabber menu located at the bottom of your screen.



Set up Cisco Jabber on Apple Watch

- If Cisco Jabber is already installed on your iPhone, opt to install all the apps on your iPhone to Apple Watch during sync up.
- If Cisco Jabber is not installed on your iPhone, download and install Cisco Jabber for iPhone and iPad from the Apple App Store. Then, Sync up the app on your iPhone and Apple Watch

Before using Cisco Jabber app on your Apple Watch iOS 10, make sure of the following:

- Your devices meet the software requirements:
 - iOS 10 or later for iPhone
 - watchOS 3 and later for Apple Watch
- Your iPhone and Apple watch are paired and synced.
- You have reviewed the Cisco Jabber settings on your iPhone. The same settings apply to the app on your Apple Watch.
- The Show App on Apple Watch option is turned ON in the Watch app settings on your iPhone.

[\(Cisco Jabber for iPhone and iPad 11.9\)](#)

Questions?

If you are still in need of assistance, please contact the IST Service Desk.
You can reach the IST Service Desk 24/7.

Phone: (973) 596-2900 | Toll-free: (877) 899-7685

Location: Student Mall, Room 48 | Monday to Friday, 8:30 AM to 4:30 PM (Drop-in support for computing devices).

Request Help Online: <https://ist.njit.edu/>