Getting Started with Duo Two-Factor Authentication @ NJIT

What is Duo?

Duo is NJIT's Two-Factor Authentication system, which provides an extra layer of security to your account.

You will need to use Duo when logging into anything that uses your NJIT username and password. **<u>Do not</u>** set-up Duo on a device that is not yours. (e.g. a family member's phone)
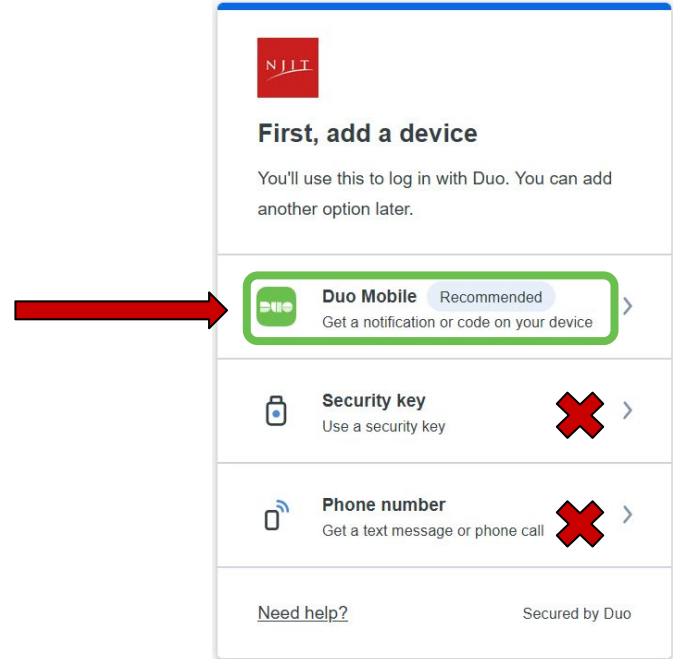
When to Set up Duo

After you log into my.njit.edu you will be prompted to perform the initial set up.

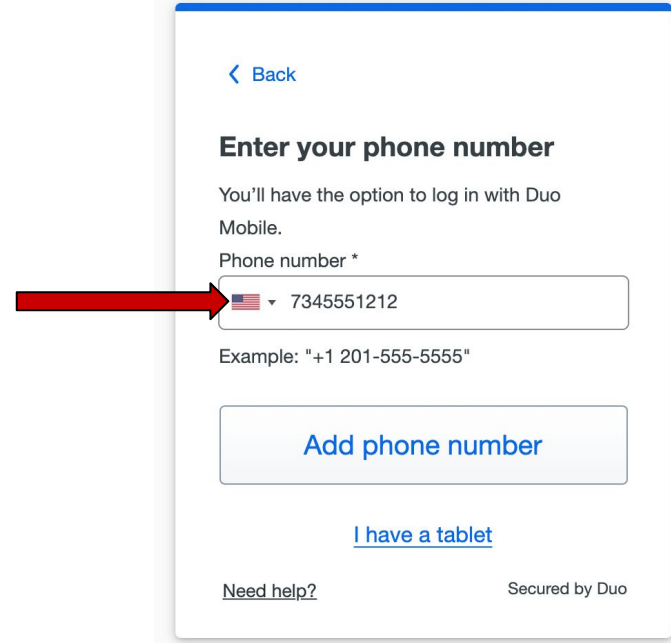Click *Get Started*
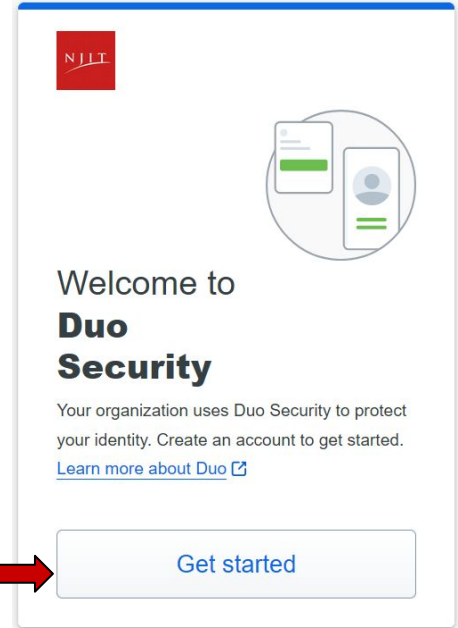
Setting up Duo Mobile

Select the **Duo Mobile** option (security key and or phone number should be secondary).
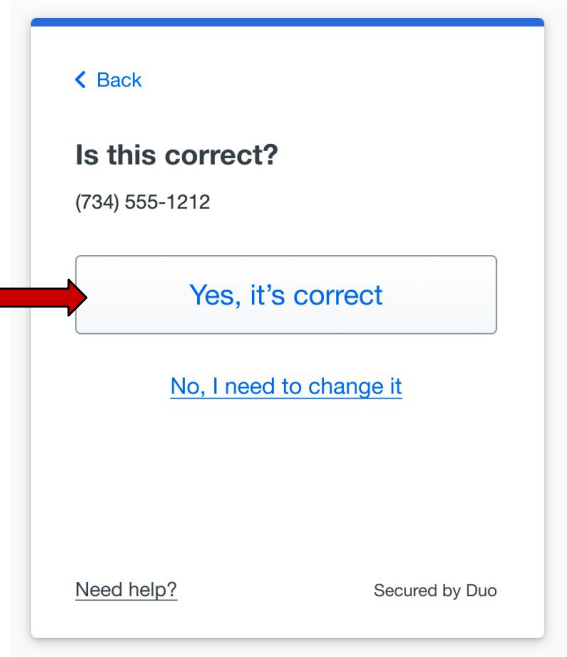
Setting up Duo Mobile

Enter your **Phone Number**

This should be a U.S. based phone number for calls and texts if possible.

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Enter your phone number

You'll have the option to log in with Duo Mobile.

Phone number *

🇺🇸 ▾ 7345551212

Example: "+1 201-555-5555"

Add phone number

I have a tablet

Need help?   Secured by Duo

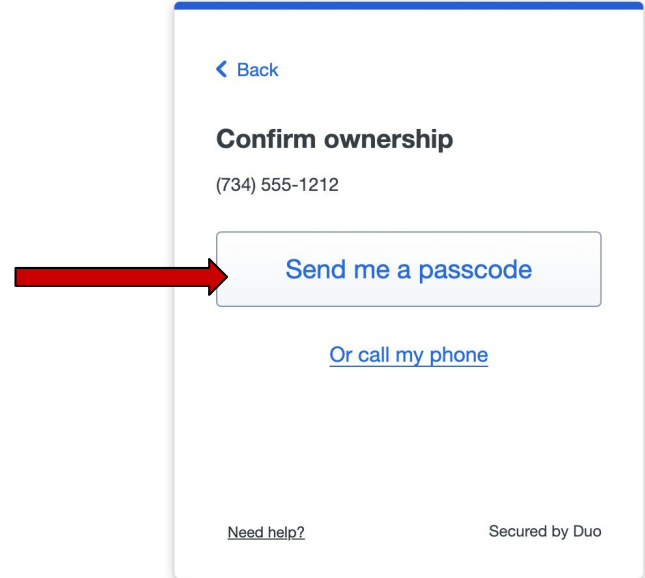NJIT
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Setting up Duo Mobile

On the next screen it will have you ensure that you entered your phone number correctly. If correct click on **Yes, it's correct**.
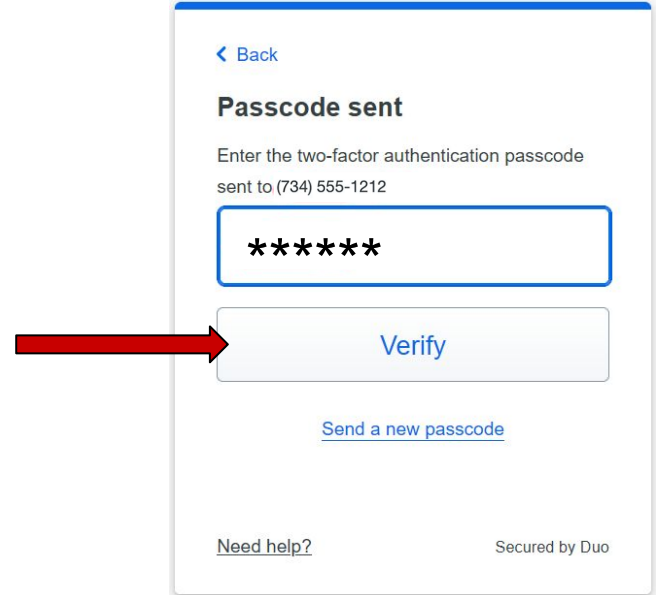

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Is this correct?

(734) 555-1212

Yes, it's correct

No, I need to change it

Need help?   Secured by Duo

Setting up Duo Mobile

Click **Send me a passcode**.

Setting up Duo Mobile

On the next screen enter the passcode sent to your phone. Click **Verify**.

Setting up Duo Mobile

Once Verified you will be prompted to download DUO mobile. You will need to download the app from either the App Store or Google Play. Click **Next**.

GET IT ON
Google Play

Download on the
App Store

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Download Duo Mobile

On your mobile device, download the app from the App Store or Google Play.

Next

Need help?   Secured by Duo

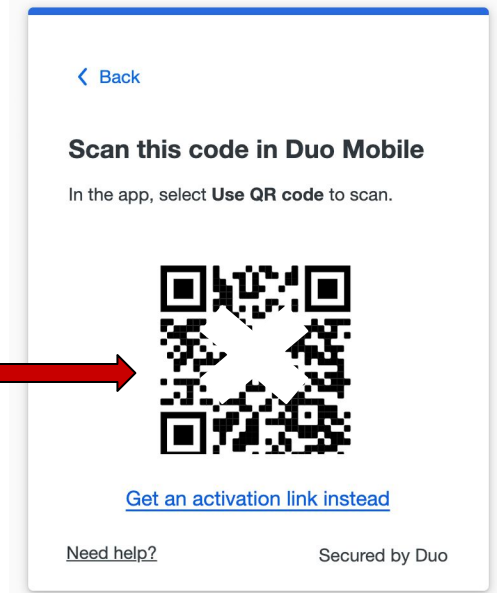NJIT
New Jersey Institute of Technology
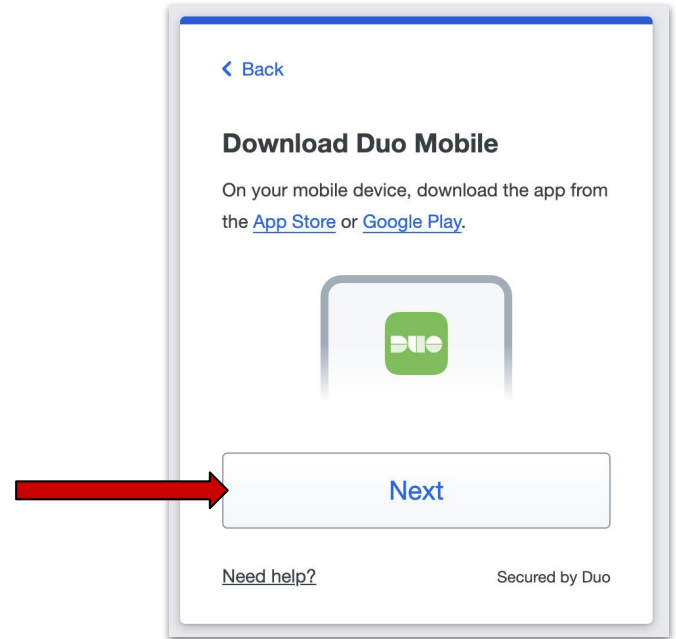
Setting up Duo Mobile

Open the Duo mobile app and **scan the QR code** if you are setting up Duo from your computer.

If you are directly on your phone, select **Get an activation link instead**.

Note: DO NOT scan this QR Code on the presentation

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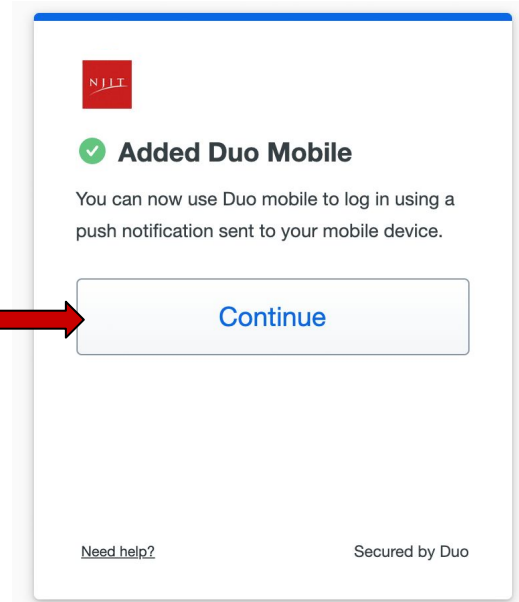New Jersey Institute of Technology

Setting up Duo Mobile

Once the QR code is scanned, DUO will be set up on your device.

🥳 Congratulations you have successfully installed Duo Mobile on your phone!

Click **Continue**.

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Need Assistance?

IST Service Desk
- Call us at 973-596-2900 for 24/7 support
- Visit us in the Van Houten Library 1st Floor 8 AM - 6 PM Monday through Friday.
- Reach us via web @ nexus.njit.edu
- Send us an email @ servicedesk@njit.edu

Click here for more information. **NJIT requires utilizing the Duo Mobile app.**

Video Guide